



# Intune Migration

Welcome,

You are following this guide, because you have a department issued mobile device (most likely an Apple iPhone) You have also been invited to migrate your device, and have a scheduled time on your calendar.

We will “push” a two new icons to your device **“Migration Help”** and **“Comp Portal”**.

***Please be patient...the icons will show up.***

PREPARE	<p>1. On your iPhone, select the “Migration Help” icon. Then select Open in iBooks. This insures you have these instructions when your iPhone is un-enrolled from AirWatch.</p>	
	<p>2. On your iPhone, you will notice another new icon.</p>	
	<p>3. At your scheduled time, you will notice that all your email, contacts and calendar items are gone. You can verify this by going to Settings→General and scrolling to the bottom. There should not be a “Device Management” setting. This is referred to as <b>“Unenrolled”</b> if you have issues at this stage</p>	



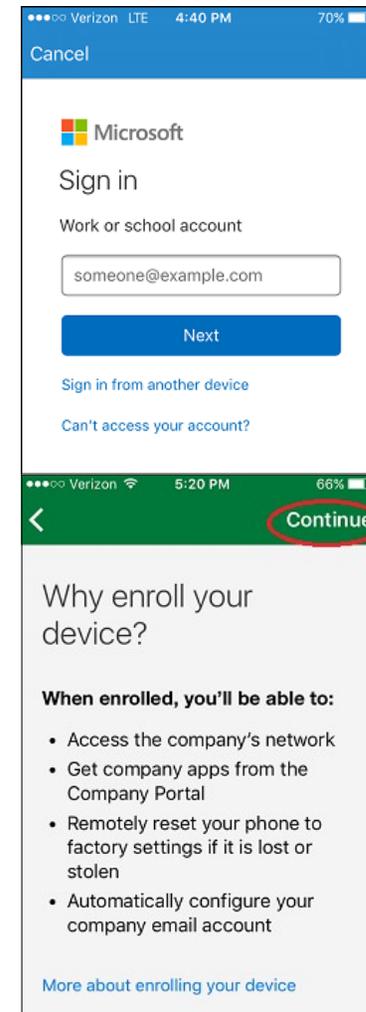
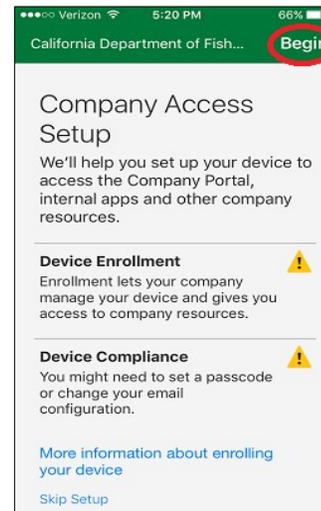
# BEGIN ENROLLMENT

4. Once you are unenrolled, open the Intune “**Comp Portal**” app from step 2.

- Enter your Email Address
- Wait for the Natural Resources login page  
(similar to the page you see when logging into web mail)
- Use your CDFW password to complete the login process

5. Select *Begin*, and then *Continue* to initiate the Enrollment Process.

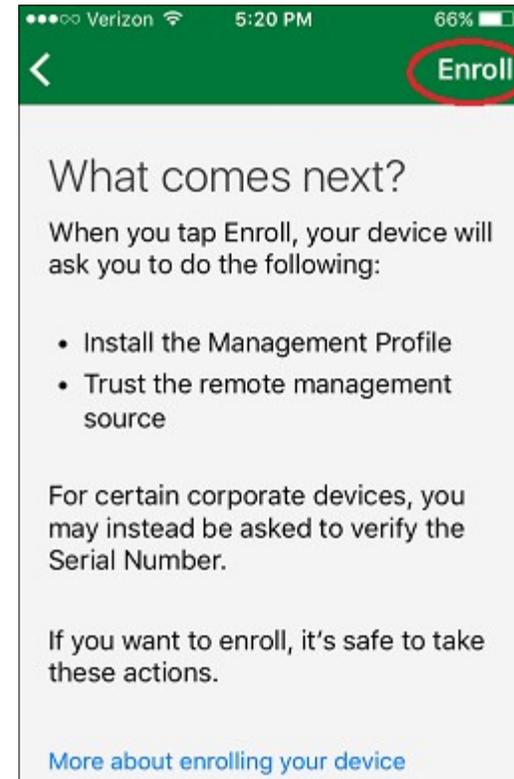
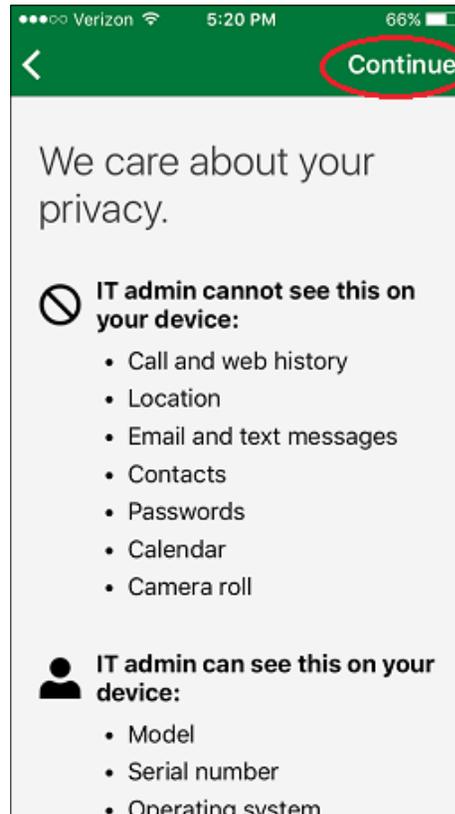
- If your device has issues at this point, a strategic reboot may assist in resolving conflicts.





6. Select "Continue"

- o Then select "Enroll"



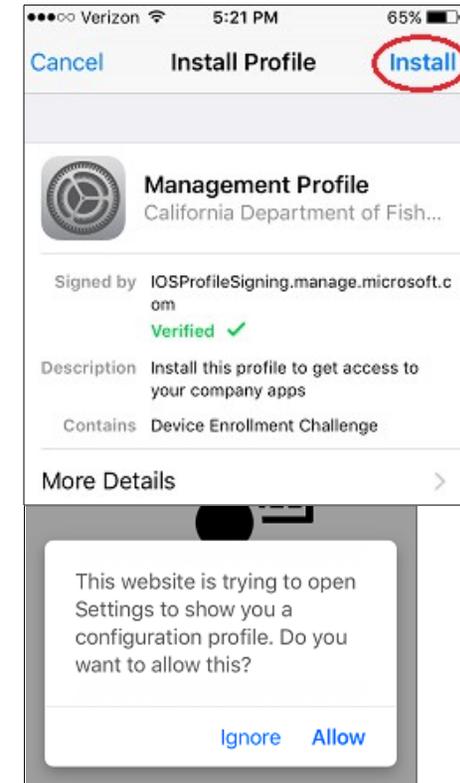


### 7. Select “Install”

- You will be prompted to enter your 4-digit passcode

### 8. You may receive a pop-up similar to this.(see right)

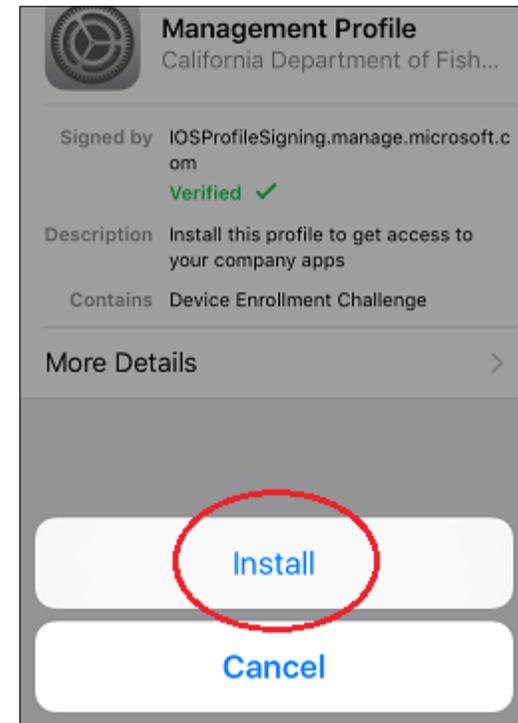
- Select “Allow”





9. Select "Install"

- o then "Install" again

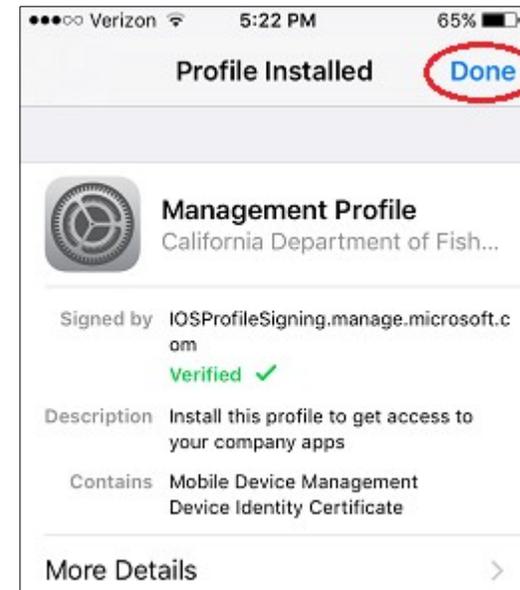


10. In the pop-up, select "Trust"



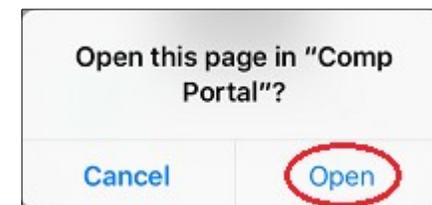


**11. Select “Done”**



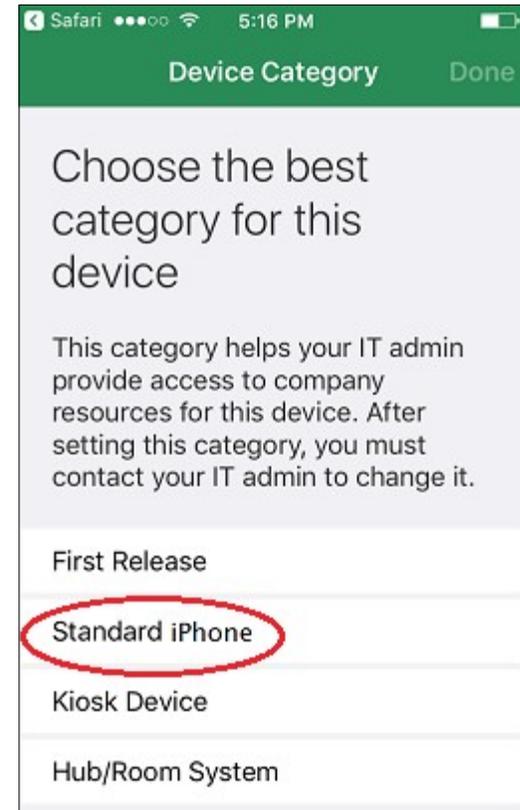
**12. In the pop-up shown to the right, select “Open”**

- *If you do not see this pop-up, simply select the company portal app.*





**13.** Select “Standard iPhone” as shown. **Once this final step is completed, it will take up to 60 minutes for your email, calendar items and contacts to return to the device. Please be patient!**



**Congratulations – You’ve finished the initial migration.**